

Yard Busters lawn mowing policy
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YardBustersLandscaping.com
403. 265. 4769

GENERAL RULES

We will make every effort to complete the Yard service on a regular scheduled day. However, weather is an important variable to the successful completion of landscaping. We will continue to focus our efforts to maintain consistent reliable service but we are unable to guarantee exact mowing days or times.

We have a few requests before we begin your yard service, and a sincere thank-you in advance.

1. Please keep your lawn free and clear of all debris including garden hoses, toys and especially animal feces. Even the most minimal debris can create an inefficient and dangerous work environment. A minimum \$15 penalty will be charged for each 15-minute interval to clear the work area.
2. Please insure all trees located in the mowing area have a tree ring. Our line trimmers spin at 1800 revolutions per minute. Contact at this speed will pulverize tree bark, possibly leading to infection and then disease. Our team will notify you if a tree ring is necessary after the first cut.
3. We can install a 1-foot radius tree ring at \$40. A 2-foot radius tree ring is \$55. The cost includes disposal of grass.
4. Gates should not be locked the day of your service. If we are locked out the day of your service you will incur the full cost of mowing and we will be back the next week.
5. Please double-check your gates before letting your beloved pets out. We try very hard to close each and every gate.

WEEKLY MOWING

- Starts \$36 for a regular, non-corner, non-pie lot, no alley, property not exceeding 5000 Square feet
- Corner lots should expect to pay 50% more than a regular sized lot.

Traditionally, weekly lawn mowing begins the week of May 11 and ends the week of September 30. Residential cutting takes place Tuesday-Friday depending on weather.

INITIAL CUT

On your initial cut the grass may not exceed 4.5 inches. If your grass does exceed 4.5 inches we will charge \$65 per man-hour to bring your lawn down to a more manageable height. Please contact us to begin service sooner if you believe your grass to be growing excessively.

(See **ONE TIME CUTS**)

OUR SERVICE

The cut direction alternates weekly to stimulate steady growth. Cutting blades are sharpened daily to help produce a grass blade with a superior cellular structure. Horizontal and vertical line trimming is included wherever possible to help create a sharp finish. To complete our service we blow or sweep loose clippings from walkways, patios or driveways. Clippings are bagged and removed through June 1st. In July our landscapers will use their judgment on which properties should practice mulching. Heavily treed properties will be bagged to help clean as we go.

MULCHING

Mulching grass clippings or Grass-cycling is another effective way of reducing water loss to transpiration. Lawn mowing clippings contain water and when that water is left behind it helps to feed the lawn. It also helps to create shadows further reducing water loss through transpiration. Finally, the mulched clippings are a free high-nitrogen fertilizer and when chopped up fine enough some of the plant will decompose and release nutrients back into the soil.

RAIN DELAYS

In Calgary, the rainy season takes place through June. In the event that it rains on a regular service day we will make every effort to cut until the rain effects the quality of our work. We then will use the next day to catch up on missed lawns. If we are unable to cut for three or more consecutive days due to rain our service will take place the following week. In this unusual circumstance we charge 1.5 times the weekly cut rate.

BI-WEEKLY MOWING

- Begins mid-July

If a lawn is not growing well, we can move the service to once every two weeks. The day of the cut may change on a bi-weekly schedule. The price is changed to 1.30 times the weekly rate.

OUR GUARANTEE

We guarantee the quality of our service. If you are not satisfied we will make it right within 48 hours of understanding your problem.

RATE CHANGE

The rate we estimate, over the phone, is based on the information provided to us at the time of first contact. Our price is based on a 50 by 100 foot lot, which we consider a standard lot size for Calgary. The estimated price is subject to change if your property is larger than originally reported. Corner lots should expect to pay 50% more

PAYMENT SCHEDULE

Prior to commencement of your service we will need either:

1. A credit card.
2. E-transfer is fine, however we will still need a credit card .
3. Post dated cheques

BY CREDIT CARD

To make payments easier we accept Visa and Master card. When taking credit card payments we will charge a 5 % labour charge. Your credit card will be charged on this 1st of each month except for May, where you will be charged mid-month.

E-TRANSFER

You are welcome to pay by INTERAC e-transfer. However, your payment must be made no later than the first of each month. This option will also require a credit card on hand.

BY CHEQUE

Please provide 4 post-dated cheques dated for the 1st of each month. September will be invoiced at the end of the month. Over-payments for August will be applied in September. Payment is to be in our office no later than the 15th. If payment is not in the service will end immediately.

May's payment= 3 service calls
June's payment= 4 service calls
July's payment= 5 service calls
August payment=4 service calls

SENIOR DISCOUNT

We are very happy to offer a discount to the amazing people who helped shape Calgary and Canada into the best place on earth.

HOW DOES IT WORK

If you join us for 16 consecutive lawn mowing's we will be pleased to rebate the GST back to you. This rebate can be applied to Lawn mowing or any one of the exceptional services we provide. Or let us pay you the GST back.

NON-TRADITIONAL CUTTING PROGRAMS

ONE TIME CUT

- Charged at \$70 per man-hour with a minimum charge of \$65. This includes grass removal. A good rule of thumb is \$36 for every missed week.

To avoid shocking a grass plant it is advisable that no more than a third of the blade of grass be removed at a time. However, we understand you have called us for vegetation control. So we will mow your lawn to 2.5 inches in length unless requested to do otherwise.

To help off-set the shock to your lawn start a watering schedule in the late evening or early morning. Do not water in the afternoon when the sun is at the highest point in the sky. You may start a fertilizer schedule at any time. This will help provide non-vital nutrients.

Vacation Mowing

- Charged at \$65 for a regular, non-corner, non-pie lot
- Grass must be maintained and cannot be higher than 4.5 inches*